



Social and Environmental Responsibility

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"Connecting people and technology for the development of society"

Massive Transformative Purpose
BB Tecnologia e Serviços

2020 Annual Report on Social and Environmental Responsibility 2020

Action	Objective	Status
Social and Environmental Awareness	<p>Campaigns and publications on the Corporate Intranet, involving social and environmental issues.</p> <p>We count on the participation and engagement of a large number of BBTS employees in awareness campaigns aimed at caring for the health of employees, encouraging sport, preventing illness and in actions that benefit society.</p>	<ul style="list-style-type: none"> - White January: Mental Health (Jan/20) - Purple February: Alzheimer's (Feb/20) - Coronavirus: Main symptoms and how prevent it (Mar/20) - Coronavirus: Use of Masks (Apr/20) - Anniversary campaign the states where BBTS has a unit, starting with the anniversary of Brasilia on April 21 (2020) - International Biodiversity Day (May/20) - World Blood Donor Day (Jun/20) - World Environment Day (Jun/20) - National Volunteer Day (Aug/19) - Yellow September: Suicide (Sep/20) - Pink October: Breast Cancer Prevention (Oct/20) - McDia Feliz: Abrace Campaign (Oct/20) - National Book Day: Encouragement and importance of reading (Oct/20) - National Innovation Day: Encouragement and importance of reading (Oct/20) - Blue November: Prostate Cancer Prevention (Nov/20) - SIPAT Week: Lectures on Mental Health and Safety at Work (Nov/20) - National Dengue Day (Nov/20) - International Anti-Corruption Day (Nov/20)
Together We Can Do More!	<p>After the floods in January 2020 in the states of Minas Gerais and Espírito Santo, these regions reached a state of emergency. At this critical moment, we have joined the voluntary donation campaign launched by <i>Banco do Brasil</i> in partnership with the <i>Banco do Brasil</i> Foundation - FBB.</p>	<p>We run campaigns on the intranet and on our social networks inviting our employees, volunteers, clients, partners and society to help.</p>

BBTS Sustainability Forum	<p>Since 2018, BBTS has been a signatory to the Global Pact and in 2019 it created the BBTS Sustainability Forum with representatives from various areas of the company, to address actions aimed at the Sustainable Development Goals of the 2030 Agenda. Voluntary actions are proposed every month, with campaigns to encourage awareness and action throughout the company. In this way, we have sought to broaden our employees' sense of sustainable development and social and environmental responsibility.</p>	<p>The BBTS Sustainability Forum is constantly evolving, whether in the development of new actions or with the participation of new members.</p> <p>In 2020:</p> <ul style="list-style-type: none"> - 09 meetings during the year - A total of 49 members after the July call-up <p>- Actions taken in 2020</p> <p>Yellow September with the BBTS Shoulder Buddy Campaign and also encouraging participation in the CVV Emotional Support Program as a volunteer. We had 35 volunteers in the campaign.</p> <p>Talk with a CVV volunteer (Sep/20);</p> <p>Pink October with the participation of employees in the preparation of informative text and virtual lectures (Oct/20)</p> <p>Sweet reading (<i>Doce Leitura</i>)</p> <p>Children's Day with the Sweet Reading Campaign and the collection and donation of books and sweets: 134 books, 366 packets of sweets and donations in cash to supplement the donations (Oct/20)</p> <p>Green Corner (<i>Cantinho Verde</i>)</p> <p>Encouraging the creation of a green corner, be it a garden, vegetable garden or other plants for cultivation or ornamentation in BBTS environments (Nov/20)</p> <p>Blue November with the participation of employees in the drafting of the text newsletter and virtual lectures (nov/20)</p>
Communication and Self-Development Teams - ECOA	<p>The ECOA team carries out/encourages social and environmental responsibility practices, generating an environment of respect, appreciation and well-being among employees and partners.</p>	<p>Each member applies on a voluntary basis and has the main objective of contributing to the engagement and empowerment of their peers, encouraging participation in company initiatives, improving internal communication and dissemination, promoting social and environmental responsibility actions and increasing awareness of the company's activities.</p> <p>employee satisfaction and sense of belonging.</p>

	Representatives are stationed throughout the country to local action in volunteer actions for the entire BBTS.	
Actions aimed at the Global Compact and the 2030 Agenda	After joining the Global Compact (in December 2018), BBTS made a commitment to contribute to achieving the 2030 Agenda.	<p>SDG 04 - Quality Education Campaign: BBTS Presente na Volta às Aulas (Jan/20) Donations of school materials were collected for delivery to institutions that care for underprivileged children. The commitment of the employees combined with the commitment and dedication of the ECOAs resulted in 2,251 donated school materials!</p> <p>SDG 06 - Drinking Water and Sanitation Campaign: Water Responsibility (Feb/20) After the floods in the states of Minas Gerais and Espírito Santo, we carried out actions to raise awareness about the precautions we should take to prevent floods from continuing to cause damage and take lives, as well as carrying out proper management of water resources.</p> <p>SDG 05 - Gender Equality Campaign: Empowered Women (Mar/20) We set aside the month of March to support female empowerment in order achieve gender equality and empower all women and girls. We provided information on actions, relevant data, statistics and reinforced our position on the issue.</p> <p>SDG 10 - Reducing Inequalities Campaign: Equality through Knowledge (Apr/20) The campaign brought suggestions for websites with a proposal to expand knowledge by providing courses, tips on physical and mental health care and educational games to play with children during the pandemic. All the suggested content online and free of charge.</p>

		<p>SDG 13 - Action Against Global Climate Change Campaign: Focus on Climate (May 2020) Awareness-raising campaign with tips on how to act positively on climate change during and after the pandemic. A post was also made on Instagram summarizing the campaign.</p> <p>SDG 01 - Eradicating Poverty SDG 12 - Responsible Consumption and Production Campaign: Responsible Consumption and Production (Jun/2020) Awareness-raising action with tips on how to maintain a life of proper consumption, tips on home-made masks, the use of paper, Making the Most of Food with the launch of the first BBTS recipe booklet and the disposal of the disposable cup for a replaceable item in our daily lives. The month was rounded off with the Donate Protection campaign, which saw a total of 442 items of clothing, protective masks and footwear donated nationwide. There was a partnership with BB in Brasília with donations made through Ecoa BB.</p> <p>SDG 08 - Decent work and economic growth SDG 17 - Partnerships and means of implementation Campaign: Think Sustainable, Be Sustainable (Jul/2020) A general call to join the Sustainability Forum was made, with 49 interested employees expressing their interest. Reinforcement of the need help in practice, with testimonials from BBTS volunteers and the importance of the RSA Channel and the BB Volunteer Portal. The importance of sustainability and the need to incorporate sustainable practices into the company's strategy. Sustainable Partnerships, with greater attention to other companies that have the same concern.</p>
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		<p>SDG 07 - Clean and affordable energy SDG 09 - Industry, Innovation and Infrastructure Campaign: Energy and Innovation (Aug/2020) We gave a brief explanation of the ASG criteria and their relevance for a company seeking sustainable growth. Some employees offered to find out more about clean energy and how we can incorporate solutions into the reality of the teams at BBTS in relation to SDG 07. In relation to SDG 09, the Innovation Division was presented with initiatives and proposals for change; the Aproove Service solution was recalled, which is an innovation that significantly reduces paper printing, making the product socially and environmentally responsible. We emphasized that each team has the autonomy to develop solutions and initiatives that help BBTS achieve the objectives of the Global Compact.</p> <p>SDG 14 - Life in water SDG 15 - Life on land Campaign: Spring is here (Sep/2020) Raising awareness of the importance of maintaining a constant debate on preserving the environment, with changes in the use and replacement plastic products with products from sustainable materials, as well as elimination of straws, thus helping marine life. We also cover suggestions for urgent measures to reduce the degradation of natural habitats, protect endangered species, deforestation and much more, which can be tackled on a daily basis with conscious attitudes.</p> <p>SDG 03 - Health and well-being Campaign: Sweet Reading and Pink October (Oct/2020) A talk was given via Teams with the participation of an AAMA volunteer.</p>
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Interview with managers	Seeking to develop the ASG issue at BBTS in a dynamic and participatory way, a chat was held with the company's executive managers and board of directors in order to align and understand a little more about the needs, difficulties and initiatives required. for internal sustainable development.	We had the participation of 15 managers, who brought a lot of relevant information to start working on changing the cultural and strategic format of BBTS for the year 2021.
RSA Communication Channel	Direct communication channel with our employees, so they can send suggestions for CSR actions, share actions already carried out in their units, request participation in the CSR Forum, etc.	Registered suggestions are analyzed by the BBTS Sustainability Forum for feasibility, scope, cost of implementation, local engagement and others. If the suggestion is approved, it will be disseminated among the ECOAs to execution.

	Sustainability and other issues related to RSA theme.	
Partnership with Jornada Colaborativa	The initiative aimed to promote lectures on technology, agility and innovation, as well as the production of books on the same themes. All the money raised from ticket and book sales was donated to needy institutions and part of the tickets from partnerships were distributed to unemployed people.	<ul style="list-style-type: none"> - 13 Summits with 3,500 participants. - More than 3,000 free tickets were provided for the unemployed: - 100 free tickets for the unemployed; - 300 places (registration), for all 160 lectures; - 100 books Digital Agile Journey