



Sustainability

Action Report

1. Sustainability Action Report

Type of Action	Action
Environmental actions	Mapping the main processes with direct impacts on the environment
	Inclusion of Climate Risk topics in the Sustainability Policy
	Campaign to eradicate the use of disposable cups at BBTS
	Promoting Sustainable Disposal at the Service Network Management Department
	Dissemination of the Water and Energy Consumption panels, developed by BBTS
	Dissemination of materials on climate urgency
	Follow-up to COP26
Social Action	Creation of the Diversity and Inclusion Forum;
	Implementation of Home Office assistance;
	Active participation in the <i>Banco do Brasil</i> Foundation's Social Technology Awards, acting in the selection of finalists and on the awards panel
	final;
	Donation to the <i>Banco do Brasil</i> Foundation's Social Technology Award
	A donation was made to the <i>Banco do Brasil</i> Foundation's <i>Brasileiros pelo Brasil</i> campaign to help families in vulnerability situation;
	White January: Webinar with experts Dr. Júlia Lainetti (Psychoanalyst) and Dr. Evelyn Ferreira (Psychologist).
	Anticipation of food/meal voucher benefits
	Retraining of professionals who act as internal multipliers at BBTS
	Corporate Educators Competition, to attract and train
	new multipliers
	Delivery of commemorative BBTS anniversary pins
	Launch of the Customer Centricity trail train BBTS employees
	Purple and Orange February: Webinar on lupus, Alzheimer's, fibromyalgia and leukemia with occupational physician Dr. Marcio Salles
	Dissemination of the inclusion and diversity actions of the Channels and BackOffice Operations Department
	Bone marrow donation campaign
	Mental health: Webinar on the backlog of activities in the pandemic
	Women's Week: Webinars on abusive relationships and
	obstetric violence
	Event: They at BBTS, showing our empowered women
	Anticipation of the 13th salary
	H1N1 Vaccine Reimbursement Campaign
	Mother's month: Webinar on different types of motherhood
	Yellow May: Webinar on traffic

Governance Actions	Taking better care of your health webinar, in partnership with <i>Seguros</i>
	<i>Unimed</i> (health insurance company)
	Blood donation campaign
	Launch of Gymnastics for Work online
	Guidelines on the PDI - Personal Development Plan, the
	Gepes
	Launch of exclusive tele-consultations for insured BBTS employees - Partnership with <i>Seguros Unimed</i> (health insurance company)
	Ecoa Challenge Campaign, with sustainability actions, through ECOA representatives
	Support for BB's Childhood and Life Campaign
	Yellow September: Acting Saves Lives, with the participation of psychiatrist Dr. Aaron Reinert and family doctor Dr. Renata Augusto
	Complete reformulation of the BBTS Sustainability Policy
	Implementation of the mandatory procedure to include information on Social and Environmental Risk in the preparation of Technical Notes
	Approval of the BBTS Positive Agenda, based on the following pillars: Ethics and Integrity, Diversity and Inclusion, Environmental and Social, Innovation and Transformation, Transparency and Accountability, and Board of Directors
	Future;
	Consolidation of the Sustainability Forum, with the creation of Internal Regulations and linkage to an Advisory Committee;
	Reformulation of the Communication on Progress to the Global Compact, once again reaffirming BBTS's commitment to the initiative;
	Creation of the @EcoaBBTS profile on Instagram, guaranteeing another channel for the Communication and Self-Development Team;
	Construction and approval of the BBTS Social and Environmental Risk Matrix
	Dissemination of the Code of Ethics manual
	Disclosure of the <i>Due Diligence</i> Process carried out by the Procurement and Contract Management Department
	Reorganization of the structure of the Risks, <i>Compliance</i> and Data Protection Management, to better deal with the General Protection Law
	Data and Money Laundering
	Two editions of the Humanized Company Survey
	Release of the BBTS Social Report 2020
	Promotion of the ASG Workshop, held by Strategy Management
	Business
	Sponsorship of IBGC's ESG Estatais event
	Publication of the Global Compact's Communication Progress with BBTS's sustainability actions
	Publication of the Trends and Uncertainties booklet, also covering the sustainability theme

	Signing of the Technical Cooperation Agreement between BBTS and Banco do Brasil Foundation
	Launch of the BBTS Positive Agenda
	Formation of the BBTS Regional Ethics Committee
	Sponsorship of the 22nd IBGC Congress
	Release of a video, prepared by the Chairman of BBTS, addressing the importance of the Compliance Program and the whistleblowing channels.
Technology and Innovation	BBTS Connect event on <i>Open Finance</i> , Cyber Security and Corporate Governance
	Coffee with Innovation, addressing UX and ASG
	ModVinet - Digital Mini Olympics
	BBTS takes part in Ilabthon, an online marathon to develop an innovation laboratory